



**Australian Government**  
**Civil Aviation Safety Authority**

**To WHOM IT MAY CONCERN**

**REF: RORK INTERIORS**

Following a restricted tender process in 2009 the Civil Aviation Safety Authority engaged Rork Interiors to undertake a partial refit of its tenancy in Aviation House in Woden ACT.

CASA's leased 8004m<sup>2</sup> across 4 floors in Aviation House. The work Rork were engaged to undertake and or coordinate involved building new offices across all 4 floors, including associated fixed partition changes and oversighting the installation of 40 new workstations on one floor.

Undertaking major refit works in occupied areas can be very challenging however Rork scheduled work to minimise any disruption to CASA's daily operations. Rork managed contractors well ensuring there were no OH&S issues that were not adequately addressed. One key element in the successful completion of the project was Rork allocating an experienced and very client focussed site manager in Shane Kennedy. Shane was on site at all key stages. If any problem arose he dealt with it immediately with the aim of ensuring it did not impact on CASA's operations or on the successful completion of the project.

On-site activities were also well supported by Rork's back of house operations. Brian O'Rourke himself regularly oversighted progress on the project. There was generally a very can do attitude displayed by the Rork team. Since the project was completed CASA has also engaged Rork Interiors to refit its 630m<sup>2</sup> office in Adelaide. This involved a full demolition of the existing fitout and a total refit of the office.

Please feel free to call me if any further specific comments are required.

Yours sincerely

A handwritten signature in blue ink that reads 'P. Callow'.

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